#### **AGENDA**

#### COMMITTEE ON ADMINISTRATION/INFORMATION SYSTEMS

May 5, 2004 Aldermen Forest, Gatsas, Osborne, Porter, Lopez 6:00 PM Aldermanic Chambers City Hall (3<sup>rd</sup> Floor)

- 1. Chairman Forest calls the meeting to order.
- 2. The Clerk calls the roll.
- 3. Chairman Forest advises that the purpose of the meeting is discussion relative to the 2005 revaluation.
- 4. If there is no further business, a motion is in order to adjourn.



#### CITY OF MANCHESTER Board of Assessors

One City Hall Plaza, West Wing Manchester, New Hampshire 03101 Tel: (603) 624-6520 – Fax: (603) 628-6288 E-Mail: assessors@ci.manchester.nh.us Website: www.ci.manchester.nh.us



Steven G. Tellier, Chairman Thomas C. Nichols Stephan W. Hamilton

IN BOARD OF MAYOR & ALDERMAAnn Provencher Assistant to Assessors

DATE: April 6, 2004

ON MOTION OF ALD. Porter

SECONDED BY ALD. Lopez

refer to the Committee on VOTED TO Administration/Information Systems.

Sull. Demer

Tra.

Board of Mayor and Aldermen

From: Board of Assessors

Date: April 2, 2004

Re:

Assessment Review and Valuation Update

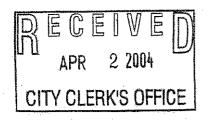
The following documents are enclosed for information and, more importantly, to assist in the deliberation at the BMA meeting on April 6<sup>th</sup>, regarding the requirement for a <u>Valuation Update</u>.

- 1. A brief hardcopy presentation outlining the issues leading to the need for a Valuation Update;
- 2. A copy of the latest accepted ratio analysis from the DRA, effective April 1st, 2003;
- 3. Analysis indicating the assessment level increases between residential and non-residential since 2001, the last date of a citywide revaluation;
- 4. A copy of a letter sent to DRA identifying issues requiring clarification.

We anticipate a great deal of discussion on these subjects. Therefore, should any member of the BMA wish to call or meet with the Board of Assessors in advance of the scheduled Board meeting for additional information regarding any particular issue, we would welcome that opportunity.

Also, in attendance at the next scheduled BMA meeting on April 6<sup>th</sup>, to assist in clarifying State and Department of Revenue Administration issues, will be Manager Guy Petell, Assessment Bureau, DRA.

In addition to the above mentioned enclosures, a spreadsheet denoting all changes to the City's exemptions and deductions since 1990 are detailed, pursuant to a request from Aldermen at the last BMA meeting on March 16<sup>th</sup>.



## Valuation Update

Analysis of Benefits Board of Assessors April 6, 2004

## Why reassess property?

- The Constitution requires a "valuation anew" at least every five years.
- A recent Supreme Court decision (Sirrell) clarified in 2001 what a valuation anew means.
- The process returns all property to market value.
- The Assessment Review process requires it.

## What is Assessment Review?

- A process established by the legislature in response to Sirrell Decision.
- Started as a set of assessing standards.
- Designed to make sure all cities/towns are consistently valuing property.
- Became a review process, with guidelines instead of standards.

# When is our Assessment Review?

- The City's Assessment Review is for tax year 2004. The schedule was determined under statute by the Department of Revenue Administration.
- Each city/town was assigned to one of four years, beginning in 2003.
- The next year of Assessment Review will be tax year 2009.

# What does Assessment Review require?

- Certain record-keeping and accuracy of data requirements.
- Attainment of market value (ratio between .90 and 1.10) in year of review.
- Having reasonable proportionality (low coefficient of dispersion).
- Having commercial, residential, and vacant land assessed within 5% of ratio.

## Do we meet requirements?

- We will likely meet the record-keeping and data accuracy requirements.
- It is very unlikely that we will meet some of the statistical requirements. In tax year 2003, our ratio was 65.1% (just released by DRA). Our COD is still reasonable.
- All classes of property are not assessed at the same level.

# Why did the ratio drop so much since the last revaluation?

- The ratio measures the relationship between assessed value and market value.
- If market values are increasing with no changes to assessments, the ratio declines.
- The market value of almost every class of property, as shown by their ratios, have increased.

## When should we reassess?

- The last reassessment was in tax year 2001, with an effective date of April 1, 2001.
- To meet the Assessment Review guidelines, we would have had to reassess in 2004.
- To meet our constitutional obligations, the latest we can accomplish a reassessment is tax year 2006, with an effective date of April 1, 2006.

# What are the different kinds of reassessments?

- The traditional reassessment is known as a *Full Revaluation*. In a full revaluation, all properties are inspected, measured, and valued.
- A more progressive approach is to conduct *Valuation Updates*. In these, all properties are valued, but not all properties are inspected and re-measured. Property inspections are made on a cyclical basis.

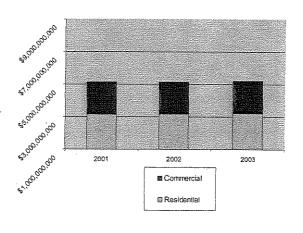
#### Assessors recommendations

- The Assessors recommend that a valuation update be completed for tax year 2005.
- The Assessors are preparing, by increasing staff and acquiring more tools, to complete an in-house revaluation for tax year 2009.
- This schedule will be balanced, will evenly spread the work-load, and will comply with statutory and constitutional requirements.

## Other relevant issues

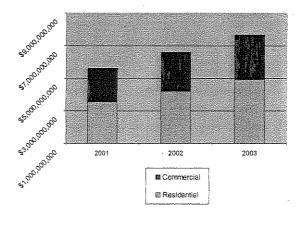
- A question has been raised regarding any shift from commercial to residential values that might be produced by reassessing all property in the city.
- The Assessors have analyzed both the level of assessment, and equalized values for each of these classes of property.

# Residential and Commercial Assessed Values



- The previous slide shows that there has been almost no shift in the balance between residential (62.1%) and commercial (37.9%) assessed values.
- The following slide shows the balance between equalized values for these same classes of properties. Equalized values are described in the April 2, 2004 Residential and Commercial Values Memorandum.

# Residential and Commercial Equalized Values



- The previous slide shows that, while there has been significant growth in values since 2001, that growth has occurred in both classes of property, and at similar rates.
- The result is shown below, with no apparent shift in the balance between residential and commercial property demonstrated.

	2001	2002	2003
Total Equalized Residential Value	\$ 3,569,925,886	\$4,194,779,392	\$ 4,921,551,081
Total Equalized Commercial Value	\$ 2,032,872,905	\$ 2,390,265,853	\$ 2,730,528,563
Total Equalized Value	\$ 5,602,798,791	\$6,585,045,245	\$7,652,079,644
Percentage Value Commercial	36%	36%	36%
Percentage Value Residential	64%	64%	64%

### Estimated cost of re-valuations

• The Assessors predict that the costs associated with revaluation activities between now and 2019 can be estimated as follows:

	st Cycle 01-2009	Se 20	cond Cycle 10-2019
Cost of Value Update (5th)	\$ 750,000	\$	915,200
Cost of Full Revaluation (10th)	\$ 2,080,000	\$	2,288,000
Years in Cycle	8		10
Total Cost per year	\$ 353,750	\$	320,320

## Potential Savings

- By funding the additional appraiser positions, we will be able to conduct inhouse reassessments following the 2005 valuation update.
- There will likely be a need for some outside consultant expense, particularly in the first cycle.

#### Other Benefits

- By instituting a policy of regularly scheduled revaluation, and a practice of regular cyclical inspection of properties, the Assessors will be able to better serve the taxpayers, and meet our statutory and constitutional obligations.
- We will also be able to respond quickly to changes in values of classes of property.
   This will provide better equity to all taxpayers.



Commissioner

Barbara T. Reid Assistant Commissioner

#### State of New Hampshire Department of Revenue Administration

57 Regional Drive, PO Box 1313, Concord, NH 03302-1313 Telephone (603) 271-2687 revenue.nh.gov

March 30, 2004



COMMUNITY SERVICES Robert M. Boley, AAS Director

> Barbara J. Robinson Assistant Director

TOWN OF MANCHESTER OFFICE OF SELECTMEN 1 CITY HALL PLZ.W WING MANCHESTER, NH 03101

Dear Selectmen/Assessing Officials:

As you know, the Department of Revenue Administration is charged with the responsibility of annually equalizing the local assessed valuation of municipalities and unincorporated places throughout the state. The Department has conducted a sales-assessment ratio study using market sales that have taken place in your town between October 1, 2002 and September 30, 2003. Based on this information, we have determined the average level of assessment of land, buildings and manufactured housing as of April 1, 2003.

The sales values have been determined from revenue stamps and verified whenever possible. When it appears that changes in the assessed values of properties have been made solely because of the sale price, the assessed values prior to the sale have been used.

Based on the enclosed survey, we have determined the overall sales-assessment ratio for the land, buildings and manufactured housing in your town for Tax Year 2003 to be 65.1%. This ratio will be used to equalize the modified local assessed valuation for all land, buildings and manufactured housing in your municipality. This ratio does not include any public utility property in your town, nor will it be used to equalize the net local assessed valuation of public utilities.

In an effort to provide municipalities with more detailed information regarding their level of assessment (i.e., equalization ratio) and dispersion (i.e., coefficient of dispersion and price-related differential), we have prepared separate analysis sheets for various property types (stratum). See attached summary sheet showing your municipality's stratified figures and a further explanation of the D.R.A.'s stratified analysis.

Please review the enclosed list of sales used in determining your sales-assessment ratio. If any incorrect data has been used, or if you would like to meet with me to discuss this ratio or an alternate ratio methodology as outlined in the accompanying information sheet, please contact me immediately.

You will be notified of your municipality's total equalized valuation when the Department has completed its process of calculating the total equalized valuation.

Genedy

Supervisor VII

.2003 FINAL FULL RATIO STUDY PREPARED BY DRA

MANCHESTER (Approved by

3.29-04

REPORT CRITERIA

Ratios For Date Range: 10-01-2002 thru 09-30-2003

Sorted by: VERNO LOW-TO-HIGH

Ratios were calculated using stipulated year assessments.

CODES BELOW-LEFT WERE USED

CODES BELOW-RIGHT WERE NOT USED

[ANY] CLASS C

CLASS []

FURIT CENTS

PROPS []

[ANY] PROPS

- MODS []

[ANY] SPCLS

SPCLS []

#### CUSTOMIZED SELECT STATEMENTS AND SORTING PHRASES

No special select or sorting command statements were used

#### RATIO(S) USED FOR EQUALIZATION

2003 2002 2001

Indicated Ratio: 65.1\* 76.6 91.0

See Extended Statistics \*\*\* below for 2003 ratio source.

#### -- BASIC STATISTICS SECTION (Not Trimmed)

#Sales in Date Range: 2540

#Sales in Strata: 2540

#Sales Used: 1940

%Sales Used: 76%

#Sales Used W/PA34: 1822

%Sales Used W/PA34: 94%

Mean Ratio: 65.9%

Median Ratio: 63.6%

WtMean Ratio: 65.9%

COD (median): 17.1

Price Related Differential (PRD): 1.00

#### EXTENDED STATISTICS SECTION

RDC Town Code: 149	Weighted Mean: 65.1*
Valid Sales: 1940	Wt.Mean lo 90%CI: 64.2
Trimmed Sales: 26	Wt.Mean up 90%CI: 67.0
Untrimmed Sales: 1914	Median Ratio: 63.6
Trim Factor: 3.0	Median to 90%CI: 63.1
Lo Trim Point: 8.5	Median up 90%CI: 64.2
Up Trim Point: 120.8	Mean Ratio: 64.4
Minimum Ratio: 18.0	Mean lo 90%CI: 64.0
Maximum Ratio: 536.0	Mean up 90%CI: 64.9
Minimum Sale\$: 21,000	Av. Sale Price: 220,359
Maximum Sale\$: 5,100,000	Av. Market Value: 143,367

```
COD: 15.0

COD to 90%CI: 14.5

COD up 90%CI: 15.5

Weighted COD: 16.5

Med. Abs. Dev.: 7.9

Med. Pct. Dev.: 12.4

Coef. Conc. 10%: 61.0

Coef. Conc. 15%: 79.7

Coef. Conc. 20%: 89.4

Coef. Conc. 50%: 98.6

Coef. Conc. 100%: 99.5
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PRD: 199
PRD to 90%DI: .97
PRD up 90%CI: 1.00
COV= 19.2
25th Percentile: 56.7
75th Percentile: 72.7
Broaden Median: 63.6
Geometric Mean: 67.8
Harmonic Mean: 61.9
Std. Deviation: 12.4
Normality Test: Reject

REPORT NUMBER "SUMMARY"

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RES CONDO 2-4 UNIT BIDG (BCCLO)			9	5.1	63.3	65.0		67.	, ,	5, 5	121	84	869	92\$	83	\$69
MFG HOUSING WITHOUT LAND (MINISTER)									;	66.	546	383	70%	95%	382	708
UNCLASS/UNK IMP REG (HILLY)												0	8.0	*0	0	90
RES BLDG ONLY (RSRO)		1									1		100%	100\$	7	100\$
RESIDENTIAL LAND (REST.)		-	7	76.7	75.6	75.0	76.4	77.8	6.4			2	298	100%	2	29%
COMMERCIAL LAND (COM!)		1	62	2.8	50.3	53.9	68.7	,	. 1 -	ΩΩ	48	80	100%	808	4.8	100\$
INDUSTRIAL LAND									9	.71	61	28	468	828	2.7	448
MIXED USB RES/CMCL LAND (PROT)	-							-	-	-	10	E	30%	100%	3	30%
UNCLASS/UNK LAND (HIKL)		-		-						-	7	0	80	, \$0	0	0.8
COMMERCIAL LEB (CM.B)				<u>``</u>					-		-	0	80	. 0%	0	80
INDUSTRIAL LER (THES)			82	2.8	78.2	80.6	90.8	103.1	22.4	-	â	0	80	* 0	0	80
MIXED USE RES/CMCL, T.ER (Botto)									4	1.4.1	80	41	51%	83%	40	50%
٤		1	5	57.6	50.9	50.9	56.9	63.6	27.3		7	ī	50%	80		50%
INDUSTRIAL CONDO (INDC)		+	90	0.3	89.5		82.2			7 7	20		858	100\$	16	808
UNCHASS/UNK OTHER (HITOT)									• 1	7 - 40	4	1	100%	100%	4	100%
LEDGEWOOD MH PARK (LGMP)			-								0 0	7	33%	100%	8	33%
1H-W (SFHM-WTRF WTRA ISLD WTRI)		+	76	5.7	75.6	75.0	76.4	77.9	6.4	1		$\top$	*0	9.0	0	\$0
RL-W (RESL-WIRF WIRA ISLD WIRI)		-	99	80	99	66.5	67.0	67.6	12.2		40	+	100%	\$08	48	100\$
AI R (AREV IMPROVED RES)			62	8.8	50.3	53.9	68.7	83.3	60.0	16	777	T C	82%	95%	949	\$18.
AINR (AREV IMPROVED NON-RES)		1	64	во .	6	64.1	64.6	65.1	14.0	1.00	-	1760	46%	82%	27	448
AUMP (AREV UNIMPROVED)		1	63	7.	-	65.1	6, 69	78.9.	25.2	.91	.	7,40	*61	94%	1745	79%
. AMIS (AREV MISCELLANEOUS).		-	63	īŭ ļ	50.5	51.5	62.4	76.5	60.5	1 02	63.	× :	44	\$08	145	62%
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GRAPH FOR WEIGHTED-MEAN CONFIDENCE INTERVAL RELATIVE

AMY FULL REPORT (NO STRATIFICATION) Description

Type

PAGE S-1

New Hampshire Department of Revenue Administration 2003 Assessment Review Summary. (FINAL DRA VERSIER

PAGE ARBY-1

April   Apri	ULL SERVER (NO STRATTELCHTON)   Sidilar   Section   Se
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OBTYPE - MULTI-REPORT

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ANY FULL REPORT (NO STRATIFICATION) Criteria Low-High Range

BATCH NUMBER 8149-040329-095213

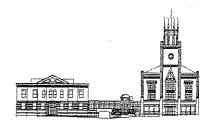
YES

REPORT NUMBER "AREVS"



# CITY OF MANCHESTER Board of Assessors

One City Hall Plaza, West Wing Manchester, New Hampshire 03101 Tel: (603) 624-6520 – Fax: (603) 628-6288 Email: <a href="mailto:assessors@ci.manchester.nh.us">assessors@ci.manchester.nh.us</a> Web: <a href="mailto:www.Manchester.NH.Gov">www.Manchester.NH.Gov</a>



Steven G. Tellier, Chairman Thomas C. Nichols Stephan W. Hamilton

Lee Ann Provencher Assistant to Assessors

To: Board of Mayor and Alderman

From: Board of Assessors DWH

Date: April 2, 2004

Re: Residential and Commercial Values

The Assessors have conducted an analysis to understand whether there is a shift in the balance of residential and commercial values in the City. The following is a statement of the results of the analysis.

	2001	2002	2003
Total Equalized Residential Value	\$ 3,569,925,886	\$ 4,194,779,392	\$ 4,921,551,081
Total Equalized Commercial Value	\$ 2,032,872,905	\$ 2,390,265,853	\$ 2,730,528,563
Total Equalized Value	\$ 5,602,798,791	\$ 6,585,045,245	\$ 7,652,079,644
Percentage Value Commercial	36%	36%	36%
Percentage Value Residential	64%	64%	64%

The equalized value is the assessed value for individual categories of property, divided by the median ratio for each category. The result is an estimate of market value for each category (i.e.: improved residential, vacant commercial, residential condominium, etc...). These estimates are totaled to reveal a total market value for residential and commercial properties.

The percentage value for residential and commercial properties represents the percentage of total value.

The percentage of assessed value for commercial properties in 2001 was 39%, and the percentage of assessed value for residential properties was 61%. With only minor variations, that relationship has remained the same.

The analysis shows that there has been no significant shift in the balance of commercial and residential values in the City since 2001.

On the following page is a more detailed summary of the analysis completed.

# Residential and Commercial Equalized Values

\$ 2,879,520,225 0.763 \$ 22,663,900 0.349 \$ 1,695,500 0.878 \$ 276,445,500 0.781 \$ 445,052,640 0.665 \$ 1,172,003,223 0.839 \$ 32,803,300 1.046 \$ 2,776,500 1.046 Commercial Value	4 4 4 4				
Assessed   Ratio Equalized   Assessed   Ratio   Ratio   Rutial				2003	
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\$ 2,860,204,443   0.882		***************************************			
Straight					
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\$ 260,600,600   0.928					
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Residential Value   \$ 3,569,925,886   Residential Value	Total 2002 Equalized		ota	ized	
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\$ 2,624,700   1.002 \$ 2,619,461 \$ 2,776,500   1.046    Total 2001 Equalized   \$ 2,032,872,905   Commercial Value    Total Equalized Value   \$ 5,602,798,791   Total Equalized Value    Percentage Commercial   \$ 5,602,798,791   Total Equalized Value	456,122 \$ 300,867,900		\$ 302,677,200	0	336 308 000
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\$ 5,602,798,791 Total Equalized Value	<del>  </del>				
360/		\$ 6,585,045,245	Total Equalized Value	/alue	\$ 7,652,079,644
200/					
0/00	36% Percentage Commercial	36%	36% Percentage Commercial	nercial	36%
Percentage Residential 64% Percentage Residential	64% Percentage Residential	64%	64% Percentage Residential	leitua	7e V 9

Assessed values for each category divided by the appropriate ratio to reveal a total market value estimate for that class of property.

Ratio used for each category or property type is the median. Source for ratios is the annual Department of Revenue Administration Equalization Survey.

Shaded entries for 2001 indicate insufficient data in that category to develop a ratio. In these cases, the most similar available ratio is used.

Shaded entries for 2003 indicate insufficient data in that category to develop a ratio. In these cases, projections trendining previous ratios, and analysis of other ratio indications has been made.



## CITY OF MANCHESTER Board of Assessors

One City Hall Plaza, West Wing Manchester, New Hampshire 03101 Tel: (603) 624-6520 – Fax: (603) 628-6288 E-Mail: assessors@ci.manchester.nh.us Website: www.ci.manchester.nh.us



Steven G. Tellier, Chairman Thomas C. Nichols Stephan W. Hamilton

Lee Ann Provencher Assistant to Assessors

To: G

Guy Petell

From: Board of Assessors, Manchester, NH

Date: April 1, 2004

Re: M

Manchester 2004 Assessment Review

#### Department of Revenue Administration Questions/Issues:

- How many Towns/Cities assigned 2003 "Assessment Review" date
- Of that total;
- 1) How many have passed their respective reviews?
- 2) How many have complied by formally adopting an acceptable plan?
- 3) How many have taken no action?
- If a 2003 Town/City has taken no action and has not passed their "Assessment Review", what action has, or will DRA take to remedy noncompliance?
- The following "What If" questions will likely be debated;
  - 1) What if City takes no action to comply with "Assessment Review" guidelines?
  - 2) What if BMA authorizes acceptable plan for 2005?
  - 3) What if BMA authorizes acceptable plan for 2006? (Last accepted Revaluation was in 2001)
- Be prepared to discuss relationship of the assigned 2004 "Assessment Review" date and the subsequent "Assessment Review" date of 2009

#### Board of Tax Land Appeals Question/Issue:

• When Revaluations have been ordered, have they all been Full "Scratch Job" Revaluations compared to a less expensive remedy such as an update of existing data?

(The Board of Assessors has requested the information from staff at the BTLA and as soon as received willed be distributed to BMA.)

CC: Board of Mayor and Aldermen

Assessor's Presentation, April 6, 2004



#### CITY OF MANCHESTER, NH Board of Assessors

One City Hall Plaza, West Wing Manchester, New Hampshire 03101 Tel: (603) 624-6520 – Fax: (603) 628-6288 E-mail: <u>assessors@ci.manchester.nh.us</u> Web: <u>www.ManchesterNH.gov</u>



Steven G. Tellier, Chairman Thomas C. Nichols Stephan W. Hamilton

Lee Ann Provencher Assistant to the Assessors

To: the Board of Mayor and Alderman

From: The Board of Assessors

Date: April 2, 2004

Re: Exemptions and Deductions

	1	1990	T	1991 C	1992		1994	199	7 B	2001 D
ELDERLY				<u> </u>		1				
65-74		5,000		22,500						70,000
75-79		10,000		45,000						95,000
80 +		20,000		90,000						125,000
NUMBER OF							·			
ELDERLY FROM										
MS1										
65-74		502		584				47	9	295
75-79		325		312				35	5	305
80 +		411		357				39	5	619
TOTAL		- 1,238		1,253				1,22	9	1,219
INCOME LEVELS									+	
SINGLE		7,000	Α	10,000				18,40	0 B	24,400
MARRIED		9,000	Α	12,000				26,00	0 B	34,400
ASSETS		50,000	Α	35,000				35,00	0 B	75,000
DISA.EXEMPTION		N/A		N/A	N/A		N/A	NA		90,000
BLIND		15,000			67,500					90,000
DEDUCTION									-	Water 1
VET'S	\$	50.00				\$	100.00	\$ 100.0		\$ 100.00
DISABLED VET'S	\$	700.00					1,400.00	\$1,400.0		\$ 1,400.00
Α				JDE SOCIAL					<u> </u>	
В				ALL ELDERL	Y SOCIAL SE	ECU	RITY NOV	V INCLUDE	D	
C,D	REV	AL YEA	RS		<u></u>				<u> </u>	